How to Unlock Your SAP Ariba Business Network Account

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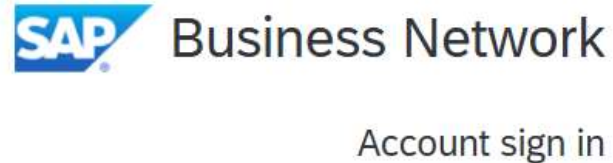
How to Unlock Your SAP Ariba Business Network Account

To unlock your Ariba Business Network account, you will have to reset your password:

1. Open your web browser and navigate to the SAP Ariba Business Network login page: https://supplier.ariba.com/

2. Enter the **User Name** under the same AN ID used to register with A*STAR.

3. Then, click **Next.**

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4. Click **Sign in** to display the lock error.

5. In the 'Your account is locked' error message, click **Click here**.
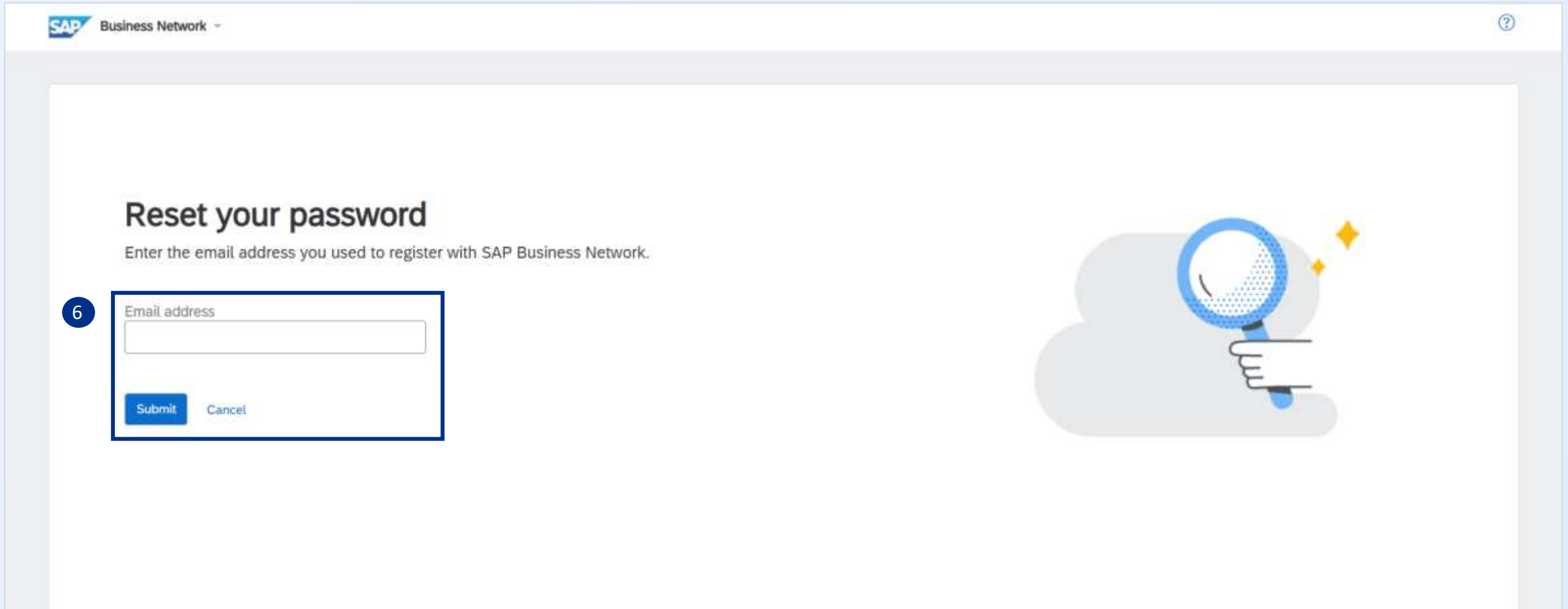
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6. Enter the email address that is registered to the account in the **Email address** field and click **Submit**.
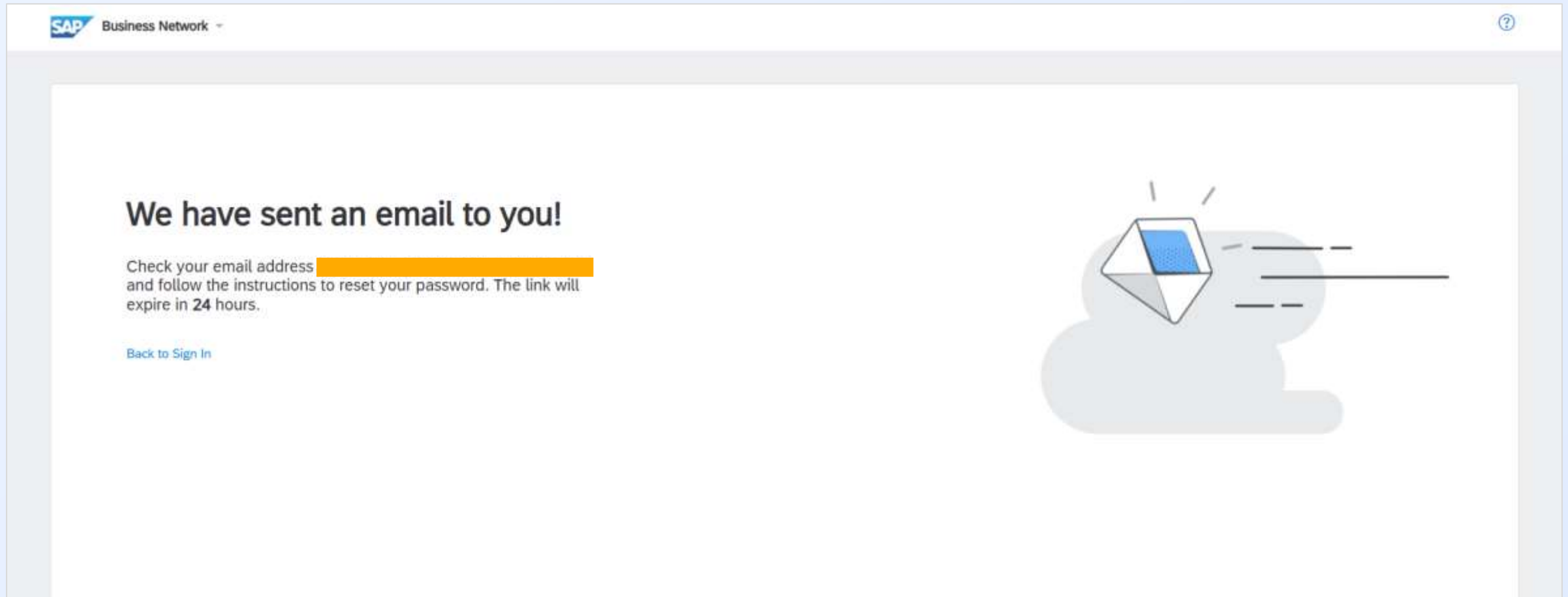
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7. SAP Ariba Business Network will send an email notification that contains instructions on how to reset your password to the email address you used to register your SAP Ariba account.

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8. Click the **>** icon or the previously entered **username** in the 'Reset your SAP Business Network password' email.

Reset your SAP Business Network password

SB SAP Business Network <ordersender-prod@ansmtp.ariba.com>
To Domino, Reena Luisa G.

Reply | Reply All | Forward

Sun 1/12/2025 10:50 PM

(i) If there are problems with how this message is displayed, click here to view it in a web browser.

SAP **Business Network**

Reset your password

Dear SAP Business Network user,

You have multiple accounts associated with your email address. Choose the account you want to reset the password for:

fullname_2@mail.com   **>**   (8)

Note: The link will expire in
24 hours
If an error occurred when trying to reset this user's password using the email address provided, reset this user's password using this user ID.

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9. Enter your new password in the **New password** field. Ensure that the password meets the required security criteria.

10. confirm it by entering it again in the **Confirm your password** field.

11. Once confirmed, click **Submit** to save your new password and unlock your account.

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12. Once you have successfully reset your password, the following message will be displayed.
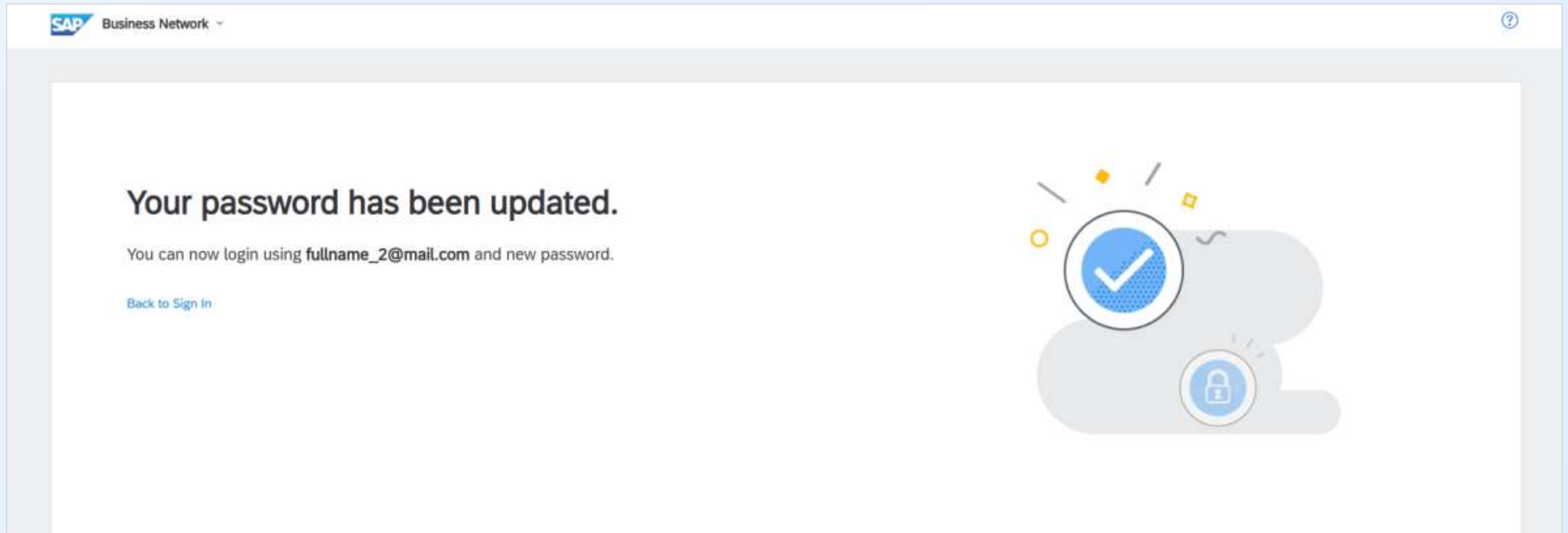
If you would like to unlock your account without having to reset your password, please contact SAP Ariba Customer Support.

Thank You