# Quality Monitoring and Management (QMM) System
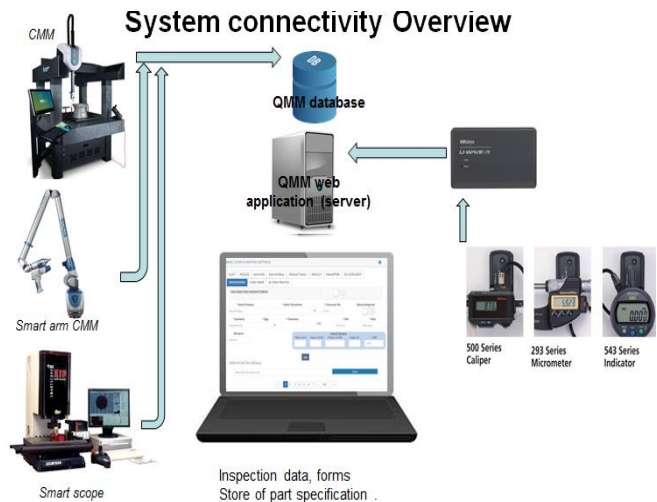
## BACKGROUND

In most manufacturing SMEs, quality monitoring and quality inspection recording are typically done after each critical process step through offline manual measurements and Excel quality analysis that leads to low productivity and slow response for quality issues.

## OBJECTIVES

To help companies implement an on-line quality monitoring and management system for product quality monitoring with semi-auto data capturing and automatic outlier alerting to improve productivity and response to quality issues

## DELIVERABLES

| Type | Description |
|------|-------------|
| Consultancy | Set-up, Configuration & On-site Implementation |
| Hardware | 1 x Tablet with barcode reader 1 x Digital Measurement Device + Router + Cabling |
| Software | 1 X Quality Monitoring and Management System License 1 X SQL Server 2012 (5 User CAL Licenses) |



System connectivity Overview

CMM

QMM database

QMM web application (server)

Smart arm CMM

500 Series Caliper   293 Series Micrometer   543 Series Indicator

Smart scope

Inspection data, forms
Store of part specification .

Screenshots of QMM System

## BENEFITS

- Improve labour productivity through semi-auto inspection data collection through digital measuring instruments and automated report generation.
- Faster response to quality issues through automatic outlier alerting.
- Easy to use Apps-based software

| Productivity Indicator | Expected Improvement |
|------------------------|----------------------|
| Reduce manual effort in inspection data recording and report generation | 50 - 80% |
| Reduce response time to quality issues | 30 - 50% |

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**Total Cost: S$20,000 + GST**
**$12,500 ESG funding for SME (Subject to Approval)**

**FOR SME ONLY**